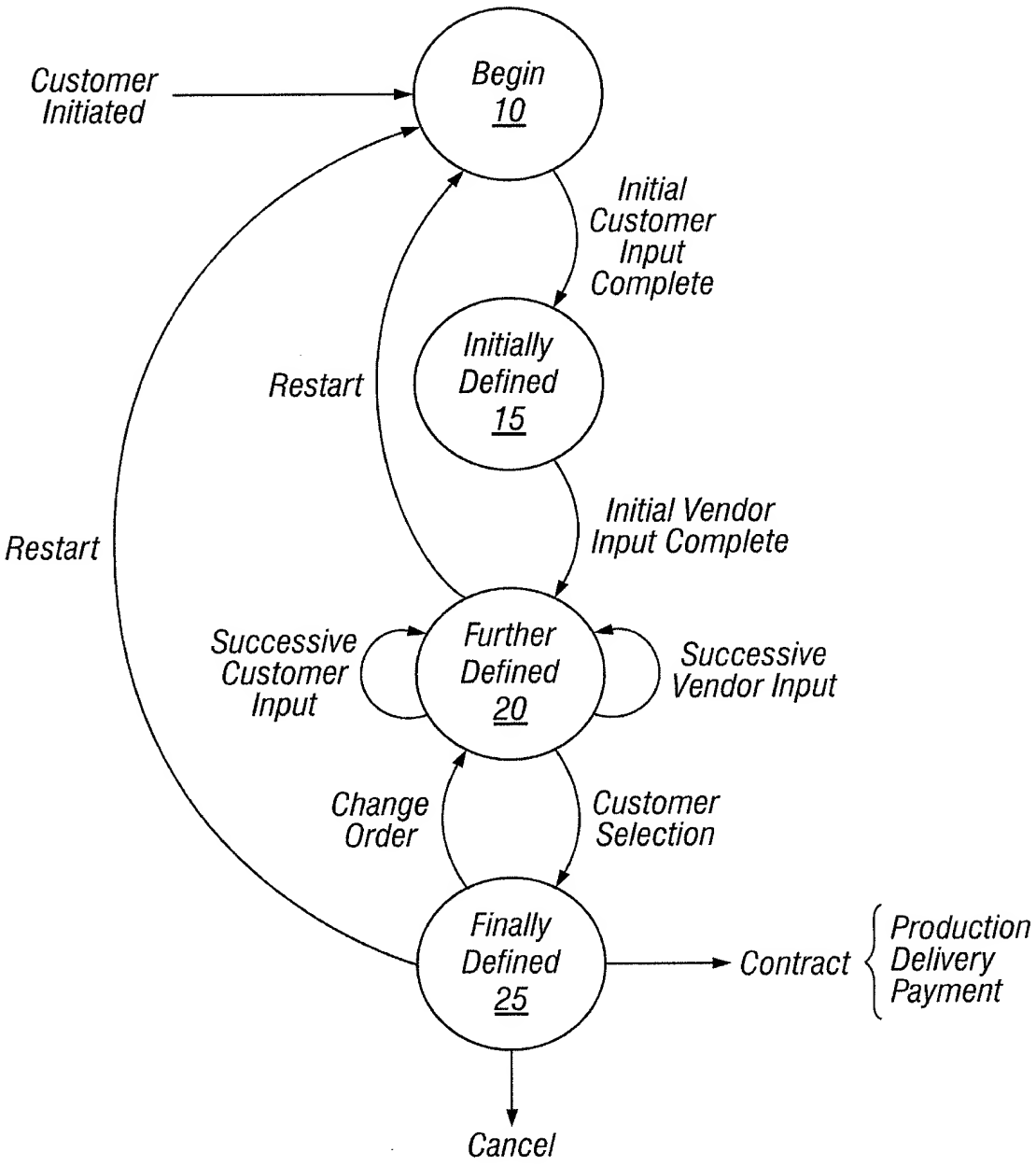
Customer Initiated
Begin 10
Initial Customer Input Complete
Initially Defined 15
Restart
Restart
Initial Vendor Input Complete
Successive Customer Input
Further Defined 20
Successive Vendor Input
Change Order
Customer Selection
Finally Defined 25
Contract
Production
Delivery
Payment
Cancel

FIG. 1

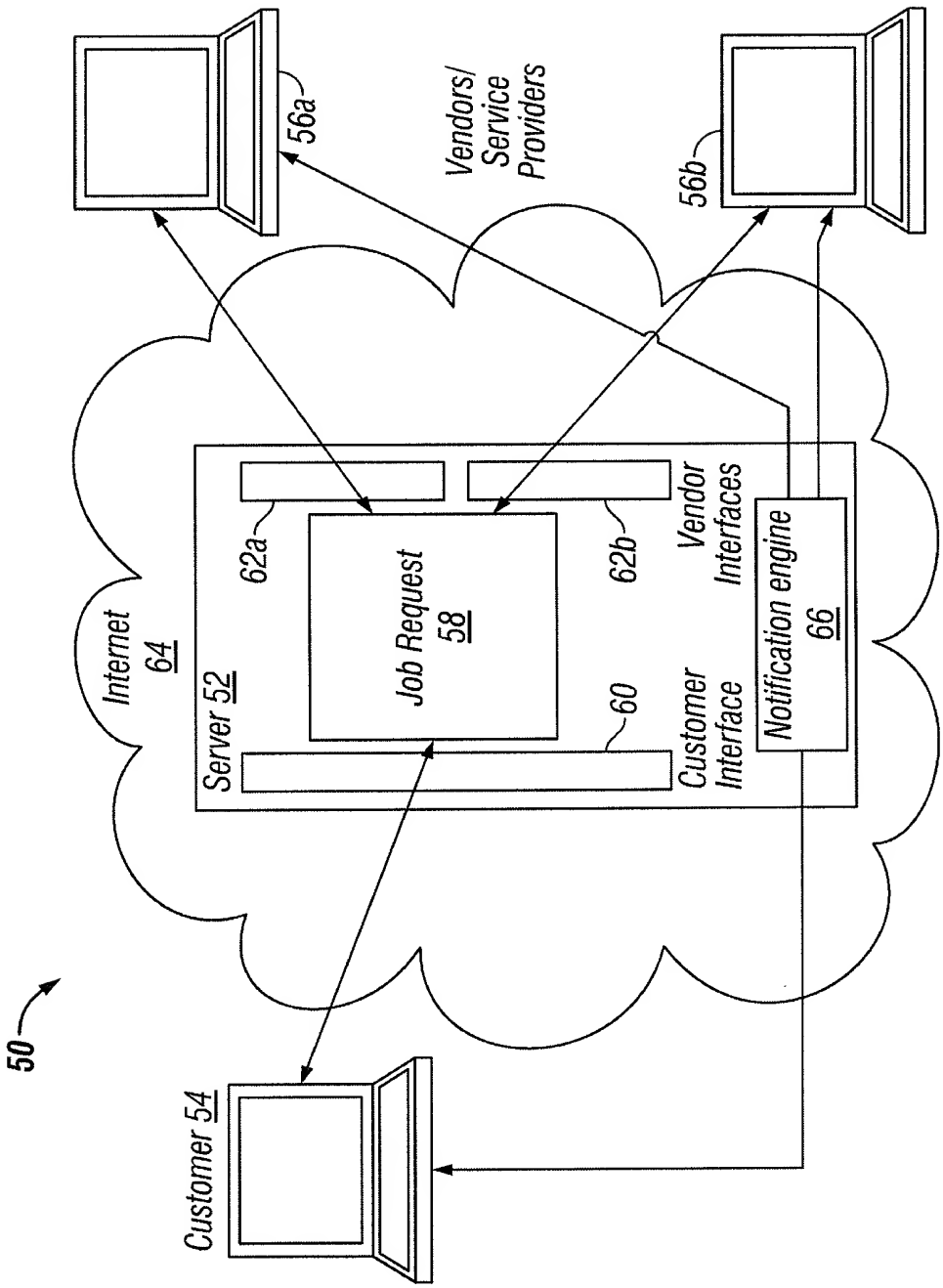
50
Internet
64
Server 52
62a
Job Request
58
62b
Vendor
Interfaces
60
Customer
Interface
Notification engine
66
Customer 54
56a
Vendors/
Service
Providers
56b

FIG. 2

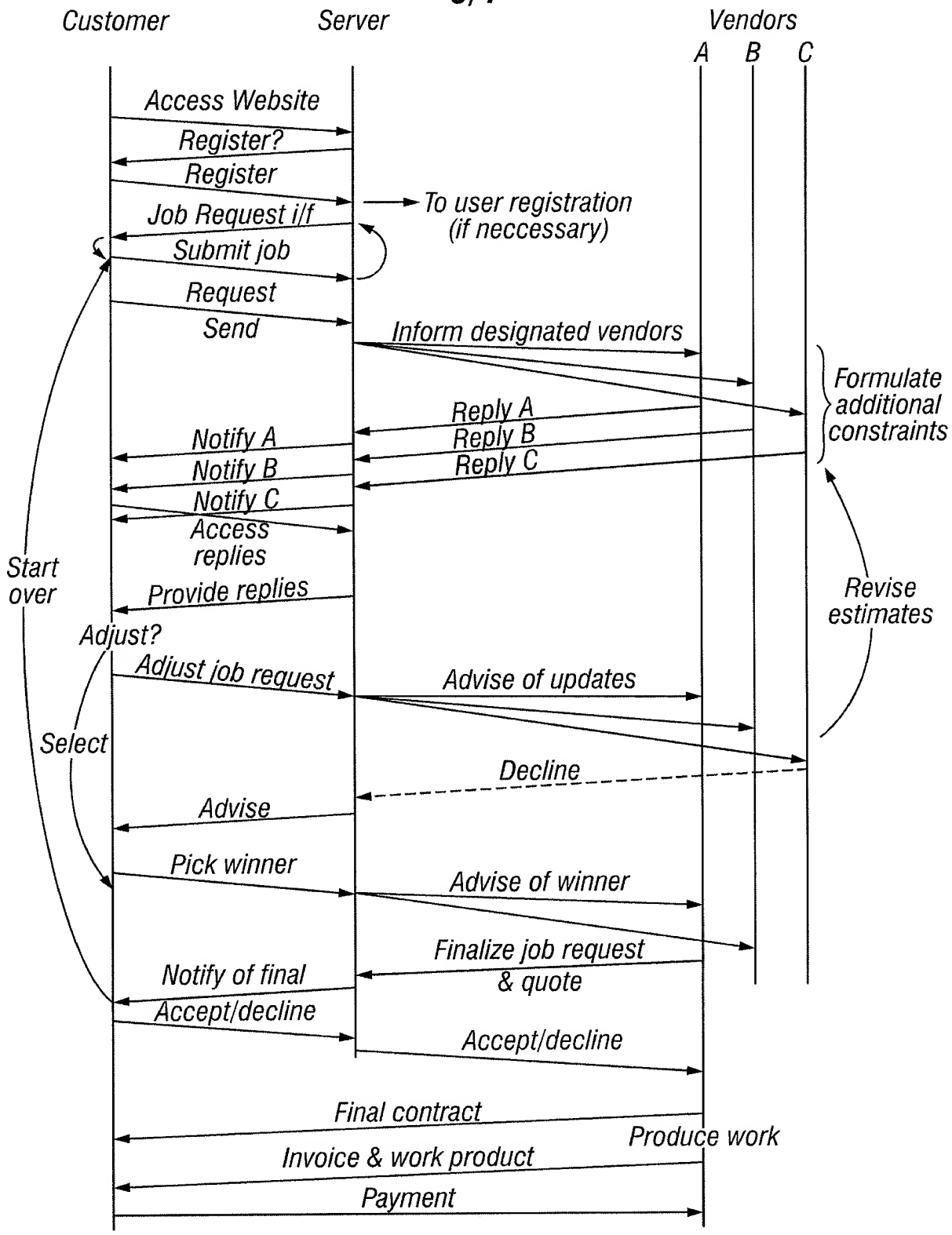
Customer
Server
Vendors
A
B
C
Access Website
Register?
Register
To user registration
(if neccessary)
Job Request i/f
Submit job
Request
Send
Inform designated vendors
Formulate
additional
constraints
Reply A
Reply B
Reply C
Notify A
Notify B
Notify C
Access
replies
Start
over
Provide replies
Revise
estimates
Adjust?
Adjust job request
Advise of updates
Select
Decline
Advise
Pick winner
Advise of winner
Finalize job request
& quote
Notify of final
Accept/decline
Accept/decline
Final contract
Produce work
Invoice & work product
Payment

FIG. 3

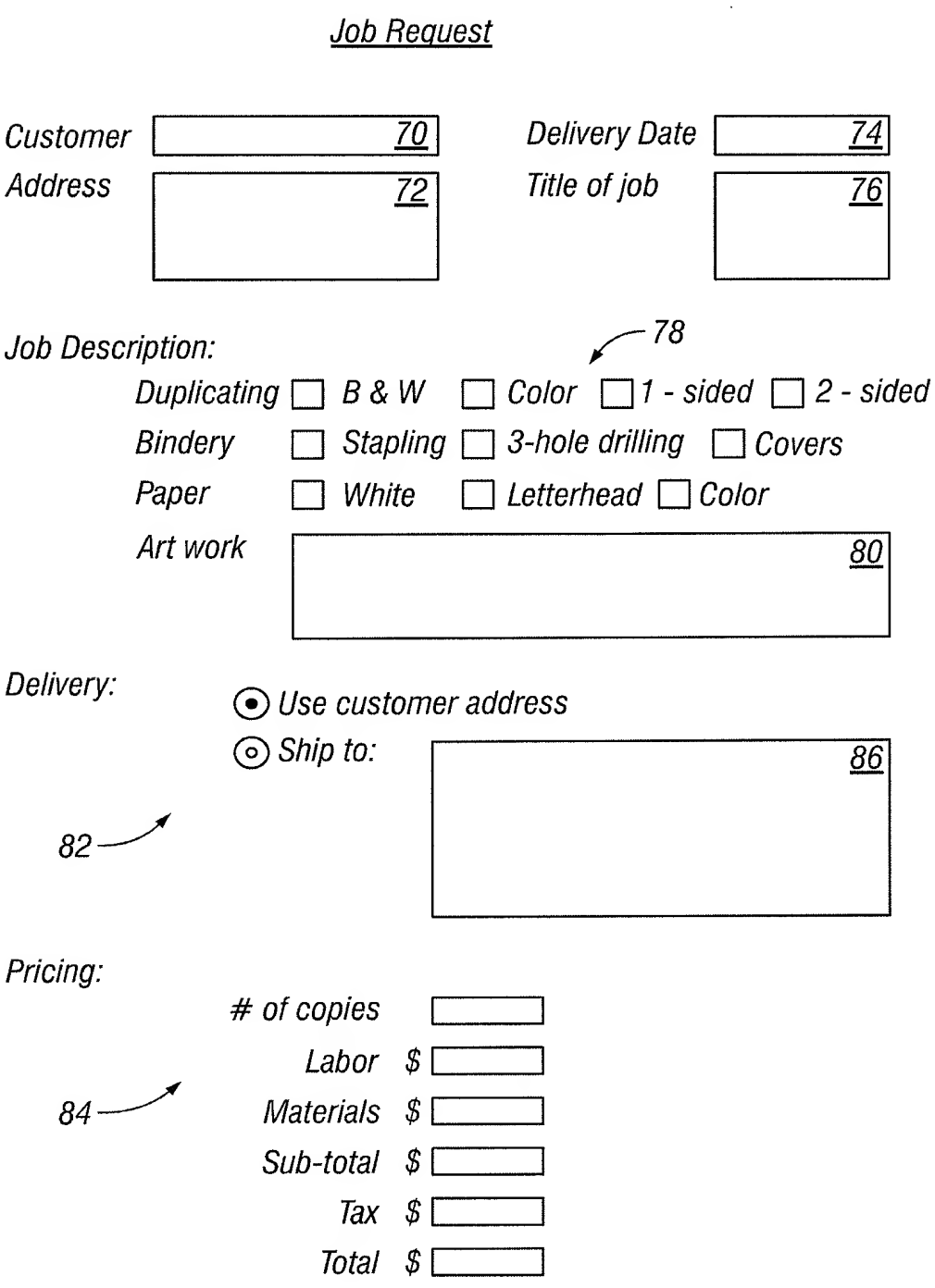
Job Request
Customer
70
Delivery Date
74
Address
72
Title of job
76
Job Description:
78
Duplicating
B & W
Color
1 - sided
2 - sided
Bindery
Stapling
3-hole drilling
Covers
Paper
White
Letterhead
Color
Art work
80
Delivery:
Use customer address
Ship to:
86
82
Pricing:
# of copies
Labor $
84
Materials $
Sub-total $
Tax $
Total $

FIG. 4